

## **JStengel Consulting Announces WatchGuard Security Service**

March 23, 2009.

We are announcing a new service to compliment our growing security practice with WatchGuard products. We are calling this service the WatchGuard Connected Managed Security Service. This new service will monitor and control the main conduit your business uses every day, the internet.

By monitoring and updating the firewall on a regular basis you ensure uptime for your connection and productivity for your employees.

The new Connected Managed Security Service will include:

- **Automatic Updates**
  - When a new version of the WatchGuard Fireware (The Operating System of your Firewall) is released we will automatically apply this to your firewall(s) overnight at no additional charge. This ensures your firewall is running the latest bug fixes and security updates.
- **Remote Monitoring of Your Firewall**
  - Your WatchGuard firewall will be monitored from our facility by trained staff. We will be able to see that all connections are online and functioning as expected. Additionally, we can tell if any hardware failures occur or software problems that could prevent your operations from normal activity.
- **Internet Connectivity Testing**
  - We will monitor your internet connection as well. If we see it go down for any reason we will contact the internet service provider to start work on it.
- **Remote Monitoring of All VPN Tunnels**
  - We will monitor the connectivity of all Site-to-Site (Branch Office) VPN tunnels to ensure connectivity. If we see the tunnel drop we will start troubleshooting the issue and take the necessary steps to get the connection restored.
- **Logging and Monitoring**
  - Logs will be monitored live periodically for any errors or abnormalities. Additionally any major problems detected by your firewall will alert our support staff and we will investigate them immediately.
- **Gateway Anti-Virus and Intrusion Prevention Updates**
  - If you subscribe to the WatchGuard GAV/IPS service we will ensure the updates are working correctly and running the latest version. We also will make sure scans are running and you are getting the most from your security service subscription.
- **WebBlocker Updates**



- WebBlocker updates do not happen automatically. We will make sure this database is updated every week so you have the latest URL listing to get the most from your Protection.
- **Advanced Firewall Replacement**
  - As a WatchGuard Connect customer in the event your WatchGuard were to fail for any reason, we will supply or ship you a temporary firewall to keep your business running while your warranty ships a new one to you.

Trust your firewall to dedicated professionals who work with these devices every day. We have the experience necessary to handle this important lifeline for your business. Contact us for pricing. We are offering discounts to all clients receiving this email.

